

## INTEGRATED PROJECT DELIVERY

MARCH 2019 NEWSLETTER

We are preparing for our Annual Pre-Construction Workshop on March 26<sup>th</sup> and 27<sup>th</sup> which will include our industry partners, to build on the collaboration and collective understanding of the project delivery process. 99 a CULTURE where we PROMISE what we are GOING TO DO and DELIVER what we PROMISE

- NCDOT's Project Delivery Vision

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The Team is working diligently to ensure that those attending will have a great experience. We also want to highlight important products that have been developed by the IPD Team and are being rolled out in a series of training opportunities. As always, if you have any questions, ideas or suggestions on areas of improvement please submit your thoughts by visiting the Integrated Project Delivery webpage on Connect NCDOT.

## **IPD Team Progress**

Through our IPD effort, we have developed guidance for <u>Draft NCDOT Roles and Responsibilities in</u> <u>Project Delivery</u>. This guidance defines the roles and responsibilities for all project team members; describes how to deliver projects in a matrix organization; introduces project management standards; and provides effective issue resolution techniques. A series of 4-hour training sessions will be provided to present the guidance and to inform Project Managers and technical Units across the Department. Training opportunities will be provided at locations across the state. If you are interested and have not signed up yet, please use this <u>link</u> to do so.

In addition, we are in the process of developing a 2-day **Project Manager Training** class based on the **Draft NCDOT Roles and Responsibilities in Project Delivery**. This course will help Project Managers develop the knowledge and skills to successfully deliver their projects while meeting Departmental goals. As you may have heard, the Department is in the process of instituting the principles of a matrix organization in the realm of project delivery. What does this mean? We expect our Project Managers, on behalf of Division Engineers, to make timely decisions regarding scope, schedule, budget, and quality. Project Managers are responsible for creating and leading project teams that make decisions through consultation with technical experts and project team members, with a focus on the work processes and tasks that are either required or anticipated, to add value to the overall project. Project Managers will be empowered to control (and be accountable for) the scope, schedule, budget, and quality of their projects. By using these principles, the Department will benefit from improved communication, coordination, and decision making. The result will be more efficient delivery of our projects and overall program. Our first series of Project Manager Training opportunities are scheduled in April, and we strongly encourage all of our Preconstruction Project Managers to take advantage of this important training. Look for a training notice in the coming weeks!

## **IPD = Collaboration**

We have heard early and continued coordination of all technical areas is a consistent theme for improvement. To promote collaboration, we have activated the Integrated Project Delivery site on <u>Connect NCDOT</u>. This should be your "go-to" site for staying informed about the latest developments in IPD. The site is geared to serve the veteran employee as well as the newcomer, and will function as the platform for you to access the latest newsletters, guidance documents and templates, training, and technical resources. The site is currently in its infancy and will grow with information over time, so visit often. We welcome your input. Use the Contact Form on the site to provide feedback and ask questions.

## Support

If you have questions, need assistance or have suggestions, please submit your request through the Integrated Project Delivery webpage using the Contact Form on Connect NCDOT.